

# Pre-Arrival Information for Residential Guests

Rise Hall is a 200 year old, Grade II listed Hall with 31 bedrooms. It is the largest stately home in Yorkshire available for private hire and is a beautiful private venue, not a hotel.

We are delighted that you will be staying overnight with us, below is the information concerning your stay with us.



Your hosts will advise you of the check in time and you will find a detailed map to assist your arrival below.

The Venue Manager or House Butler will greet you when you arrive at the Hall. They will assist you with your bags at the front of the property and you can then park your car. The House team will then guide to your room and give you all the information that you will need for an enjoyable and safe stay.

#### <u>Breakfast</u>

Continental breakfast will be served between 8.30am-9.30am in the dining room during your stay.

#### Check Out

You must vacate the venue by 10.30am on your departure day. Please do take care to check your room thoroughly and remove any personal belongings as we cannot retain these after your departure.





Dine at Rise Hall Hospitality Ltd, The Events Office, Mansion Lane, Leeds, LS8 2HH Telephone: **0345 450 4545** Email: **events@dine.co.uk** Website: **www.dine.co.uk** Dine at Rise Hall Hospitality Ltd, Company Reg. No. 11774398 Chairman : Michael Gill, Director : Daniel Gill, MA

# **Room Facilities**

Our rooms are all comfortably furnished and you will find specifics about your room on our web page; <u>www.dine.co.uk/venues/risehall</u>

An iron and ironing board is available upon request and suites have hair driers. There are some TVs available and your host will decide how these are allocated. Whereas there is no distributed television signal, the Hall does have wi-fi available including a high speed option which is chargeable.

Please let us know on the email address below if you have any special bedding requirements i.e. if you are allergic to feathers.

Your room will have a tea and coffee making facilities.

The house kitchen will contain a `starter pack' of tea and coffee, you are welcome to bring additional provisions if you wish.

# Local Amenities

Rise Hall is located 15 minutes from Beverley and 30 minutes from Hull. There are major supermarkets and high street retailers in these towns. Leven which is 6 minutes' drive away has a chemist in case of emergencies. There is a local Spar Shop - 3 minutes' drive for last minute essentials.

# Bar

The bar will be open on the day of the event after the ceremony and whereas we accept both cash and cards (not American Express), we would advise you to bring some cash at there can be network challenges in century old buildings!

Please note drinking your own alcohol on the day of the event is not permitted, if you do consume your own alcohol the house team will confiscate the items, the bar may ultimately be closed and a supplementary corkage charge will be applied to the host's account.

On the day prior to the event your host will have arranged the hospitality and will doubtless relay this information to you. Any alcohol you bring on-site will be locked away on the event day and returned on your departure.

# <u>Smoking</u>

Smoking, including the use of `e-cigarette' is permitted outside only, in the designated areas which are highlighted by the tall cigarette bins. Please use the cigarette bins at all times. Smoking is <u>NOT</u> permitted in the any of the public areas (this applies to cigars as well) and in any of the bedrooms. A cleaning charge of £100.00 will be charged per room if smoking occurs.





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# <u>Noise</u>

Please be considerate to other guests during your stay keeping noise to a minimum along the bedroom corridors. We do have neighbours fairly close to the hall so we do ask you to be considerate outside of the Hall after 11pm.

#### Safety Instructions

Your host has been provided with extensive safety information in the `Venue Information' booklet, a copy of which will also be available in your bedroom on arrival and can be found on the venue page here; <u>www.dine.co.uk/venues/risehall</u>

# **Parking**

After dropping your luggage with our house team, please park in the courtyard as shown on the Map below. Parking is not available at the front or side of the Hall – you are naturally welcome to drop off any guests who are unable to walk a distance.

For more information, see www.dine.co.uk/venues/risehall

or email: liam.cheeseman@dine.co.uk





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# Arrival Information

Rise Hall's Postcode is HU11 5BL. Please note that there are several other properties with the same postcode - Rise Hall is the second drive way after All Saints Church, Rise.

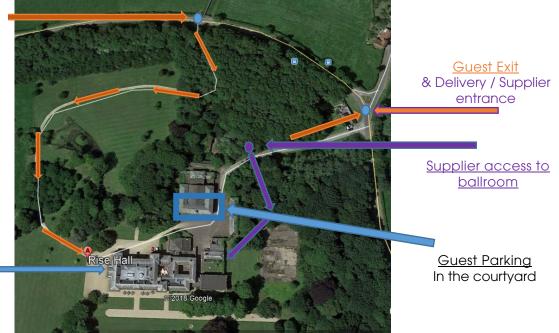
Entrance from Main <u>Roa</u>d



**Guest Entrance** & Luggage Drop off (via the front door)



LIVE EVENTS ASSOCIATION



1. As you come into the village of Rise you will see two gate posts, proceed with these on your right hand side



2. You will see Rise Church on your right hand side. Carry on past this entrance.



3. You will see Rise Estate office on your right hand side. Carry on past this entrance.



4. Round the next bend you will see a red brick wall on your left. The Driveway entrance to Rise hall is immediately to the right of this.



